

# Charmaine Hammond

## THE Expert Talk



HAMMOND  
INTERNATIONAL

Charmaine Hammond is a highly sought-after speaker who teaches the importance of developing trust, healthy relationships, and collaboration in the workplace. She has helped clients build resilient teams and solve the issues that impact success, is an 11x best-selling author, and is the executive producer of the award-winning animated movie Back Home Again.



**CSP, Conflict Resolution, Leadership, Resilience, and Collaboration Expert**

"Charmaine has provided **timely and effective conflict management training** to managers at various levels in our organization. These are **essentials skill for modern leaders**. I highly recommend her services."

Tony Hamori, Chief Superintendent, District Commander, Southern Alberta RCMP

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To book, contact:  
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## FREE Download: Working Better Together:

The desktop guide to  
building collaboration  
and respectful  
workplaces



### TEAM

#### DYNAMICS

- The 8 team challenges that get in the way of team performance and productivity
- The 5 C's of Working Better Together
- Practical strategies to build a learning culture
- 3 essentials for moving through the various challenges by design, instead of by default

### DIFFICULT

#### CONVERSATIONS

- How to turn confrontations into a respectful conversation
- Courageous communication: How to communicate so you feel confident, clear and heard
- A road map for difficult conversations, and conflict resolution
- 5 keys to dealing with difficult people and turn them into raving and loyal customers

### LEADING

#### HYBRID TEAMS

- Essential elements of successful collaborations
- What collaboration and alignment agreements should include
- Advanced strategies to set collaborations up for the two S's (success and sustainability)
- How to deal with collaborations that go sideways